

# Learning Points....



## Formula = Make Customers, Employees Love Your Business

-Learn the simple formula for performance success!  
(personal world, professional world)

Why is Value Management so strategically  
important?

-Learn the most important missing link in today's  
management leadership practices.

- Learn the ROI risk for poor performance & impact  
to bottom-line profitability.

- Take away a model for measuring performance.

- Take away a Manager/Leader Activity to  
improve employee performance.

*Empowering People and Organizations to Learn & Perform*